TRAINING COURSE

Auditing Techniques Flight & Ground OPS - Air OPS Compliance Monitoring

Introduction

An industry specific three day programme specifically designed for those who need to manage, undertake or understand how to conduct effective compliance monitoring activities in relation to Flight Operations and associated support services or in relation to contracted activities such as Ground Handling Agents, Catering etc.

Safety in flight and ground operations requires a well developed and effectively implemented Management System. An AOC holder will need to ensure therefore that the management system, related processes and associated procedures are being effectively implemented together with adequate discharge of responsibilities to ensure continued compliance with regulations and company requirements. EU regulations for Air Operations require an effective compliance monitoring process that provides adequate feedback to the Accountable Manager, together with determination of root causes of findings and adequacy of corrective actions.

This course aims to provide comprehensive training in compliance monitoring techniques to facilitate a fully effective compliance monitoring process in relation to flight and ground operations and supporting the achievement business objectives. The course is highly participative, and promotes best practices that have become the benchmark in the industry.

COURSE DURATION

3 days - each day will commence at 09.00 and finish at 17.30, with appropriate refreshment breaks.

TARGET GROUP

This course will be of very significant benefit to Compliance Managers, Quality Managers, Safety Managers, Audit Managers, auditors and those who need to have the necessary understanding and competence to set up and implement a compliance monitoring system including the conduct of effective compliance auditing throughout flight and ground operations, or in relation to any supplied services.

Accountable Managers, Operations Directors and others who need to understand and ensure that the compliance monitoring and associated audit process that will provide them with sufficient assurance of the adequacy and effectiveness of operations in relation to regulatory compliance will also benefit from attendance at this course.

Read more about the course Content, Learning Objectives and Pre-requisites on the website: www.jaato.com