Introduction to Accident and Incident Investigation

Introduction

Organisations have a just culture, which generates many incident reports. Organisations are constantly learning and therefore there is a need to investigate many of these incidents. The quality of these investigations is fully dependent on the quality of your investigators. The quality of your investigators depends fully on the quality of their training.

This course will give your investigators technical knowledge about investigations and the understanding of how to perform the investigation in such a way that the organisation will learn from it as much as possible. After this course, participants will be able to perform small-scale Safety Investigations as part of a team within an Organisation.

By means of discussions, case studies, video examples and group exercises, participants will become familiar with: The objectives of a Safety Investigation; The Roles and Responsibilities within a Safety Investigation Team; Human Factors from four different angles; The development of dealing with Human Error; The required Terms of Reference for Investigators; The value of Safety Investigation Interviews; The different approaches to Data Analysis; and the Collaboration with other Investigating Authorities.

🕐 COURSE DURATION

This course will be a three day course, staring at 09.00, finishing at 17.00.

👤 TARGET GROUP

→ Future Safety Investigators

→ Safety Management personnel

→ Quality Assurance personnel

→ Auditors