

## TRAINING COURSE

# Fast Track Programme Human Factors CRM, Just Culture

## Introduction

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This course introduces the essential concepts of Human Factors, Crew Resource Management (CRM), and Just Culture in aviation safety. It focuses on optimizing human performance, reducing human error, and enhancing safety cultures through practical applications. The course covers vital topics such as stress management, situational awareness, decision-making, leadership, and error prevention. Participants will learn to foster a "Just Culture" within organizations, encouraging safe practices while holding people accountable for their actions in a fair and supportive manner.

This course is a comprehensive, interactive, application-based program specifically designed to help understand the root cause of all error whether it be flight crew, maintenance, or organizational.

By the end of this course delegates will demonstrate understanding of the following Just Culture aspects:

- The definition(s) of 'Just Culture'
- The principles of 'Just Culture'
- The benefits of having a Just Culture in the organisation
- The conditions required to create a Just Culture in the organisation
- Guidelines for creating a Just Culture

### COURSE DURATION

4 days, starting at 9:00 each day and finishing approx. at 17.00

### TARGET GROUP

All employees within aviation companies and maintenance organizations - including key post-holders, flight safety facilitator, air crews, accountable, quality, maintenance, and training managers; the nominated SMS manager; departmental heads, and operations managers. The course will also fulfill the needs of regulators from aviation authorities and representatives from industry.



Read more about the course Content, Learning Objectives and Pre-requisites on the website:  
[www.jaato.com](http://www.jaato.com)