

TRAINING COURSE

Pilot CRM Assessment Skills Workshop

Introduction

This course will provide participants with everything they need to set up and manage an effective CRM Evaluation Program. It is relevant, as the assessment of pilot CRM skills is an important part of air operator safety management. Under EU-OPS, the following capability must be in place and will be discussed:

- The flight crew must be evaluated/assessed on their CRM skills in accordance with a methodology acceptable to the Authority and published in the Operations Manual.
- The purpose of such an assessment is to: Provide feedback to the individual and serve to identify retraining; and be used to improve the CRM training system.
- CRM evaluators must also be trained in group facilitation skills. This course will provide the training necessary for Line and Simulator instructors and Examiners to satisfy regulatory requirements.

COURSE DURATION

2 full days, starting at 9:00 on both days and finishing at approximately 17:00 on the first day and at 16.00 on the second day.

TARGET GROUP

This course will fulfill the requirements under EU-OPS for evaluating CRM skills and is useful for:

- Flight crew members, cabin crew members;
- Individuals conducting operator proficiency checks: Type Rating Examiner (TRE), Class Rating Examiner (CRE), TRE, CRE or a Synthetic Flight Examiner (SFE);
- Individuals conducting the Initial Operator's Crew Resource Management (CRM) training;
- Air Operators' TRI/TREs;
- CRM/HF Training Managers, CRMI (line) and SFIs.



Read more about the course Content, Learning Objectives and Pre-requisites on the website:
www.jaato.com