

TRAINING COURSE

ACI - GSN 3: Emergency Planning and Crisis Management

Introduction

This course investigates the importance of planning for emergency situations and of properly managing activities in crisis situations. It introduces the international requirements of an Emergency Plan, discusses how to manage the press and media in crucial situations, as well as focusing on business continuity and the return to normal operations after a crisis. The support provided to victims and the need to rebuild confidence after an incident are also discussed. Current topics on aviation terrorism are included. Case studies provide key insights into the current world climate.

Note: ACI Members and Least Developed Countries (Members) are eligible for discounts on course tuition which will be processed during registration. Please contact our [Training Department](#) via training@jaato.com. More membership details [here](#).

Least Developed Countries Member Price* / African Airports Development Program Price	Member/WBP Price	Non-Member Price
\$1.575,00 € 1.450,00	\$1.775,00 € 1.640,00	\$2.475,00 € 2.280,00

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COURSE DURATION

5 Days, starting at 09:00 and finishing at approximately 17:00

TARGET GROUP

- Airport Operations Directors, Managers, Officers and Staff
- Airport Emergency Managers, Officers and Staff
- Airport Safety Managers, Officers and Staff
- Airport Public Affairs and Communications, Directors, Managers and Staff
- Airline Officials
- Security Organizations
- Civil Aviation Authority Officials
- Local Police, Emergency Health and Fire Department Officials

Read more about the course Content, Learning Objectives and Pre-requisites on the website:
www.jaato.com