Quality Management - Principles & Practice in an Aviation Environment

Introduction

An industry-specific two-day course designed for those who need to understand the application of the important principles of Quality Management and process-based Management Systems in an aviation environment, acting in full support of business aims and objectives as well as facilitating regulatory compliance. This is a practical course that aims to provide participants with sufficient knowledge to understand how to develop and implement a formal process-based quality management system in support of their organisation's quality objectives.

The course describes how an organisation should develop and manage a management system and associated internal compliance monitoring programmes to provide the Accountable Manager with the assurance of compliance with regulations and the achievement of company quality-related objectives and to provide regulatory authorities with the confidence of an organisation's Management System and associated self-monitoring process. It aims to show the relationship between 'quality' and 'safety' and how a management system may be constructed to effectively integrate the disciplines of both into a single 'Integrated Management System that will satisfy regulatory requirements and act in support of the achievement of company commercial objectives.

🕐 COURSE DURATION

2 days - each day will commence at 09.00 and finish at 17.00, with appropriate refreshment breaks.

👤 TARGET GROUP

The course programme is designed to be of benefit to Accountable Managers, Quality Managers, Audit Managers, Compliance Managers, regulators involved in the assessment of an organisation's quality management system and associated audit process, and others who need to have a good understanding of modern quality management principles that will act in support of company orations as well as responding to any specific regulatory requirements for quality management and compliance monitoring/auditing.

The course is suited to a broad range of aviation-related activities including flight operations and the associated support activities relating to Ground Handling Agents, Catering etc., maintenance, ATC, and Airport operations.

Participants from Flight Operations, Airline Commercial departments, Maintenance, Flight Crew Licencing,

Aerodrome operations, Air Navigation service provision, design & production organisations are also welcome.

Read more about the course Content, Learning Objectives and Pre-requisites on the website: www.jaato.com