

## TRAINING COURSE

# Human Factors/Crew Resource Management

## Introduction

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Human Factors are everything that affects Human Performance on a daily basis. CRM is a concept that enables people to optimise the use of all resources available with the intention to optimise Human Performance and reduce the impact of human error. This course provides participants with practical tools to apply CRM principles in daily practice.

### COURSE DURATION

3 full days, starting at 9:00 each day and finishing approx. at 17.00 on the first two days. On the third day, the course will finish at approximately 16:00.

### TARGET GROUP

All personnel, including management within any safety-sensitive organisation such as:

- Aviation
- Maritime
- Nuclear
- Railways
- Health Care

Read more about the course Content, Learning Objectives and Pre-requisites on the website:  
[www.jaato.com](http://www.jaato.com)