

# TRAINING COURSE

# Fast Track Programme Human Factors CRM, Just Culture

# Introduction

Crew Resource Management (CRM) is simply defined as the application of the principles of human factors. Just Culture has the intention to create or enhance awareness of 'Just Culture' as a safety performance improvement of the organisation.

This course is devoted to a detailed analysis of those human factors that can best optimizing human performance and reduce human error. It embraces those variables that influence individual, team, or crew performance.

The training provides participants with an in-depth knowledge of the human factors affecting individual and team behavior and focuses on specific CRM skills within a comprehensive framework of standard operating procedures (SOP). It carefully follows the requirements of Part OPS.

An interest in achieving increased knowledge in the understanding of Human Factors related to aviation and the concepts of Crew Resource Managemen,t as it applies to the different working environments in aviation, is an important pre-requisite.



## COURSE DURATION

4 days, starting at 9:00 each day and finishing approx. at 17.00

## TARGET GROUP

All employees within aviation companies and maintenance organizations - including key post-holders, flight safety facilitator, air crews, accountable, quality, maintenance, and training managers; the nominated SMS manager; departmental heads, and operations managers. The course will also fulfill the needs of regulators from aviation authorities and representatives from industry.



Read more about the course Content, Learning Objectives and Pre-requisites on the website: www.jaato.com