Root Cause Analysis Workshop

Introduction

This is an industry specific, two-day workshop specifically designed for those who need to manage, undertake or understand how to conduct effective Root Cause Analysis (RCA) in response to identified problems and findings occurring during internal compliance monitoring and auditing activities. These issues are oftentimes raised by regulatory oversight.

Delegates are required to participate via a selection of syndicate group working activities designed to familiarise and provide practical experience in the use of a range of tools and techniques that may be utilised to undertake root cause analysis and the determination of appropriate corrective action(s) in response to audit non-conformance, management system defects or operational incidents.

🕐 COURSE DURATION

2 days - each day will commence at 09:00 and finish at 17:00, with appropriate refreshment breaks.

👤 TARGET GROUP

This workshop will be of very significant benefit to:

→ Managers, Nominated Postholders, Quality, Safety, & Compliance Monitoring Managers, auditors and those who need to have the necessary competence to conduct effective Root Cause Analysis in response to reported concerns, customer complaints, audit findings, regulatory oversight issues etc.

→ Others who need to understand and ensure that the audit process provides them with sufficient assurance of the adequacy and effectiveness of the operations in relation to regulatory compliance will also benefit from attendance at this course.

Read more about the course Content, Learning Objectives and Pre-requisites on the website: www.jaato.com